

Toward **Collaborative Ideation at Scale**

Leveraging ideas from others to generate more
creative and diverse ideas

Pao Siangliulue (Harvard SEAS)

Kenneth C. Arnold (Harvard SEAS)

Krzysztof Z. Gajos (Harvard SEAS)

Steven P. Dow (CMU)

“The notion of ideas as this singular thing is a fundamental flaw.

There are so many ideas that what you need is that group behaving creatively.”

- Ed Catmull

NEW YORK TIMES
BESTSELLER



CREATIVITY, INC.

OVERCOMING THE UNSEEN FORCES THAT
STAND IN THE WAY OF TRUE INSPIRATION

This image is a grid of 100 project cards from a crowdfunding campaign for Ebola relief. Each card contains a title, a brief description, a photo or diagram, and a list of backers with their names and dates.

Deploy a new Arterial Cooling Base Layer system designed by a First Responder originally developed for tactical applications and elite athletes
Update: We've submitted our expression of interest to USAID!...

PPE Design Retrofit
Same gear, made user-simple: * Inspired by extreme sports and tough...

Patient-centric GIS app to track real-time hospital bed availability and support services integrated with interactive forum for patients and survivors.
Our vision is that the website www.myhealthafrica.com (and mobile a...

FREE PHONE CREDIT FOR GIVING DATA!
Help educate, survey, collect data via automated messages & texts. Everyone needs and wants more phone credit in West Africa.

***Coolpak* - Quick, Easy, Low-Cost, Rapid-Deploy HAZMAT Suit Cooling.**
Hey Guys, if you modify small/medium-size backpacks with a...

Hospital bed with removable bed skins using snap track retainer. Stretching and securing protective material Rubber/Plastic/Fabric, etc. Bed built on site to existing field conditions. See drawing # 3
Removable Bed skins. Use a snap track retainer to stretch and secure...

Ebola detection
It is an individual thermometer is activated when the temperature of the...

Let's play.
According to healthcare workers the first step to treat Ebola starts by...

Is there a way to leverage Google maps to pinpoint new cases, clusters of cases, places where care is needed?
Is there a way to leverage Google maps to pinpoint new cases, clusters...

Equipping and Empowering the Care Community to Fight Ebola
My idea is to improve the present Personal Protective Equipment (PPE)...

Ebola has a weakness that current PPE doesn't really exploit.
Right now you're probably using the giant blue, all-plastic suits that block out...

Justin 08:20, Nov 02, 2014 45
Nicole Daphne Tricoques 12:49, Oct 13, 2014 56
mDoc 04:28, Oct 09, 2014 22
Hillary Griffith 16:49, Oct 19, 2014 4
Ntn They 20:32, Oct 09, 2014 37
Howard Boyle 01:09, Oct 17, 2014 6
Zoe Mayemba 14:30, Oct 25, 2014 5
Nazlican Goksu 06:45, Nov 05, 2014
Victoria Dow 11:41, Oct 07, 2014 11
Gulchingdin Palmer 02:03, Oct 08, 2014 20
Kutter McNeil 06:24, Oct 10, 2014 5

Ebola information on sachet water bags
Sachet water is widely distributed and consumed in the affected regions, al...

Amplify survivors' stories
Having Ebola survivors share experiences can be a powerful way to...

Silencing Ebola through Voice - Combining Radio and a Voice-Powered Mobile Information Subscription Service to Inform Tens of Millions of West African Household and Stop the Epidemic
Misinformation about Ebola, particularly in rural areas, is a major...

Wear already available Phase Change Cooling Garments under PPE - Refreezeable in Ice Water or Refrigerator
Already in use by firefighters, Surgeons, & Military these cooling vests...

Knowmore LIB: Building Resilience and Defeating Ebola through Civic Education
The "Knowmore LIB" project aims to sensitize all Liberians on the...

Idea's for Suits
Could we incorporate something into the design of the suits...

Free telemedicine platform for West Africa
The Doctor Gratis mobile application can be used to seek free consultations...

EVDnet - Mobile Database System that links Patients, Contacts, Human Resources, Logistics, and GIS data
EVDnet is a data sharing network for front-line aid workers involved i...

Mobilize African Art community to help communicate properly to locals dealing with ebola crisis - evaporate unreasonable mistrust
Meaningful local/regional artistic communities with broad appeal t...

Helping Keep Healthcare Workers Safe: Strengthening Training by Creating Digital Simulations to Supplement WHO Training Materials
We are working with the IMCI-IMAI Alliance that created training materials...

Hand-to-Face Proximity Alarm
One risk that surfaces is from habits we do I even think about. My no...

Carolin Weisser 05:24, Oct 09, 2014 24
Sheldon Allen 13:01, Oct 12, 2014 38
Kevin Schuster 11:42, Oct 19, 2014 9
Jab Thorn 07:35, Oct 20, 2014 12
Brooks Marmon 06:40, Oct 10, 2014 3
James Moynagh 03:47, Oct 17, 2014 1
Jacques Durand 19:06, Oct 07, 2014 9
William Faria 05:02, Oct 08, 2014 3
Rebecca Buechel 03:42, Oct 19, 2014 6
beth kolko 21:31, Oct 14, 2014 3
Travis Good 15:43, Oct 15, 2014 5

A Good Way of Preventing Is The Only Way Of Inhibiting A Deadly Disease!
This is about the protection of the people caring for Ebola patients. I be...

Wristbands that detect fevers will allow much more efficient contact-tracing at scale.
Give a wristband to anyone who might have been exposed to ebola. The...

Boost health worker recruitment
It's critical to have more frontline health providers to help the individual...

Low cost duct tape removal tab solution for internal set of gloves (Video attached)
Low cost idea for duct tape glove tabs to possibly reduce contamination...

Mobile Backpack Cooling System With Integrated Hydration System / Hooded Reusable Vest To Be Worn Under PPE
Backpack Mobile Cooling System is designed to be worn under PPE to provi...

Wall or floor mounted hook and ring system for removal of PPE
Credit to Anna Durbin who suggested one piece PPE suits with ho...

Low Cost Color Coded Balloons helps show status, location, and number of at home Ebola patients . These floating indicators could be collectively seen from a helicopter and also could help elevate community awareness about infection and quarantine.
Cheap mylar color coded balloons could be used to tether onto or next to...

Use a UV visible-only compound to assess whether healthcare workers are inadvertently contaminating themselves when taking off protective gear.
The idea is to use a UV visible-only, water-soluble compound, such as...

Protect the natural caregivers
We need to protect the natural caregivers-family members of Ebola...

Offer cash honorariums for survivors who give their blood or plasma to Ebola patients.
Offer cash honorariums for survivors who give their blood or plas...

Silk Cocoon
Health personnel, entering the suit through the door made of transpare...

Everina Cohn Ph.D. 14:10, Oct 16, 2014 34
Javed Qadri-Din 19:08, Oct 16, 2014 7
Sheldon Allen 06:40, Oct 10, 2014 38
Javed Qadri-Din 19:08, Oct 16, 2014 7
Craig Provost 11:04, Oct 18, 2014 6
Iay Buckalew 11:44, Oct 23, 2014 24
Anthony Davis 12:07, Oct 28, 2014 8
David K 12:08, Oct 11, 2014 13
Rebecca Menon 21:18, Oct 12, 2014 1
Harry Kirsner 20:15, Oct 15, 2014 1
Raul Villaseca 14:55, Oct 16, 2014 16

Using Quantum Dots for Rapid Detection of Ebola Infections
Quantum dots (QD) are nanoparticles that have fluorescent properties. The QD...

Sahana: Integrated Information Platform for Patient Contact Tracing, Logistics, Health Worker and Facility Management
Sahana Open Source Management Web Application can...

Train and employ Ebola survivors as health workers! They are immune to Ebola so no need for full PPE, and stigmatized in home communities so would probably love to re-make their image as helpers and heroes.
Approximately 20-50% of people who receive supportive care survive Ebola...

Gender Based Violence occurs even after survival from Ebola
Women do not have control over their own bodies. Sperm and breast milk...

Retrofit Packaged Goods with Prevention Kits
Packaged goods that can be easily found in local marketplaces can be retrofitted t...

Active or Passive Cooling Built into PPE Clothing or Worn Underneath
The relief of stress and discomfort of wearing PPE in hot and humid...

Shipping containers repurposed as isolation wards
Construction or renovation of a building is a process which can be costl...

Portable Emergency Glove Disinfectant Bath> Potentially reduce anxiety of infection for health workers who are working outside clinical/camp setting
Update 11/6/14 We made a quick mock up with a gallon sized Suder Ziploc...

Calling Ebola survivors for help.
Ebola survivors are generally immune to future infection with the virus strain tja...

Introducing...the AEROTARD COMFORT-VENTILATED SAFETY BODYSUIT.
Since so much excellent technology, expensive material...

Patient Ebola Kits - Train locals in the community to become low-skilled healthcare workers! Patient Ebola Kits include instructions and supplies to reduce patient mortality.
Did you know...Ebola is not a death sentence! Many patients are not...

Shashwath Murthy 13:56, Oct 16, 2014 8
Michael Howden 16:41, Oct 16, 2014 6
Anna Beranteyn 16:33, Oct 08, 2014 9
Lynn Lawry 06:06, Oct 16, 2014 7
Shane Zhao 16:47, Oct 26, 2014 4
Jlocke8 23:38, Oct 07, 2014 18
Kate Cho 19:07, Oct 15, 2014 3
Craig Provost 09:25, Oct 22, 2014 5
Nazlican Goksu 06:38, Nov 05, 2014
Denise Denise 15:48, Oct 21, 2014 26
Rupa Raj 19:33, Nov 06, 2014

How can these ideas help inspire other people?

The image displays a grid of 100 idea cards, each representing a different innovation for Ebola response. Each card includes a title, a brief description of the idea, and the name and date of the creator. The ideas are diverse, ranging from medical equipment and PPE design to community support and information systems. The central text 'How can these ideas help inspire other people?' is overlaid on the grid.

Idea Title	Author	Date
Deploy a new Arterial Cooling Base Layer system designed by a First Responder originally developed for tactical applications and elite athletes	Justin	08:20, Nov 02, 2014
PPE Design Retrofit	Nicole Daphne Tricoukes	12:49, Oct 13, 2014
Patient-centric GIS app to track real-time hospital bed availability and support services	mDec	04:28, Oct 09, 2014
FREE PHONE CREDIT FOR GIVING DATA! Help educate, survey, collect data via automated messages & texts.	Hillary Griffin	16:49, Oct 19, 2014
Coolpak - Quick, Easy, Low-Cost, Rapid-Deploy HAZMAT Suit Cooling.	Nin They	10:22, Oct 37
Hospital bed with removable bed skins using snap track retainer. Stretching and securing protective material Rubber/Plastic/Fabric, etc. Bed built on site to existing field conditions. See drawing # 3	Howard Boyle	08:00, Oct 6
Ebola detection	Zoe Mayemba	14:30, Oct 25, 2014
Let's play.	Nathan Ockon	06:45, Nov 05, 2014
Google Maps - a ubiquitous tool accessible worldwide to help track cases	Victoria Dow	11:41, Oct 07, 2014
Equipping and Empowering the Care Community to Fight Ebola	Truchingdi n Palmer	02:03, Oct 08, 2014
Ebola has a weakness that current PPE doesn't really exploit.	Kutter McNeil	06:24, Oct 10, 2014
Sachet water is widely distributed and consumed in the affected regions, al...	Carolin Weisser	05:24, Oct 09, 2014
Amplify survivors' stories	Sheldon Allen	13:01, Oct 12, 2014
Silencing Ebola through Voice - Compiling Radio and a Voice-Powered Mobile Information Subscription Service to Inform Tens of Millions of West African Household and Stop the Epidemic	Kevin Schuster	11:42, Oct 19, 2014
Wear already available Phase Change Cooling Garments under PPE - Refreezeable in Ice Water or Refrigerator	lab Thorn	07:35, Oct 20, 2014
Knowmore LIB: Building Resilience and Defeating Ebola through Civic Education	Brooks Marmon	06:40, Oct 10, 2014
Idea's for Suits	James Moynagh	03:47, Oct 17, 2014
Free platform for West Africa	Jacques Durand	19:06, Oct 07, 2014
Database system that links Patients, Contacts, Human Resources, and other workers involved L...	William Paris	05:02, Oct 08, 2014
Art community to help communicate properly to locals dealing with ebola	Rebecca Buechel	03:42, Oct 19, 2014
Helping Keep Healthcare Workers Safe	beth kolko	21:31, Oct 14, 2014
Hand-to-Face Intimacy Alarm	Travis Good	15:43, Oct 15, 2014
Give a wristband to anyone who might have been exposed to Ebola. The wristband monitors the person's body temperature and, if the person develops a fever, the wristband alerts...	Sheldon Allen	06:40, Oct 10, 2014
Wristbands that detect fevers will allow much more efficient contact-tracing at scale.	Sheldon Allen	06:40, Oct 10, 2014
Boost health worker recruitment	Sheldon Allen	06:40, Oct 10, 2014
Low cost duct tape removal tab solution for internal set of gloves (Video Attached)	Craig Provost	11:04, Oct 18, 2014
Mobile Backpack Cooling System with Integrated Hydration System / Hooded Reusable Vest To Be Worn Under PPE	Ivy Buckalew	11:44, Oct 23, 2014
Wall or Door mounted hook and ring system for removal of PPE	Anthony Davis	12:07, Oct 28, 2014
Low Cost Color Coded Balloons helps show status, location, and number of at home Ebola patients. These floating indicators could be collectively seen from a helicopter and also could help elevate community awareness about infection and quarantine.	Craig Provost	11:29, Oct 20, 2014
Use a UV visible-only compound to assess whether healthcare workers are inadvertently contaminating themselves when taking off protective gear.	David K	12:08, Oct 11, 2014
Protect the natural caregivers	Rebecca Menon	21:18, Oct 12, 2014
Offer cash honorariums for survivors who give their blood or plasma to Ebola patients.	Harry Kirsler	20:15, Oct 15, 2014
Offer cash honorariums for survivors who give their blood or plas...	Harry Kirsler	20:15, Oct 15, 2014
Other cash honorariums for survivors who give their blood or plasma to Ebola patients.	Raul Villaseca	14:55, Oct 16, 2014
Silk Cocoon	Raul Villaseca	14:55, Oct 16, 2014
Health personnel entering the suit through the door made of transpare...	Raul Villaseca	14:55, Oct 16, 2014
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Train and employ Ebola survivors as health workers! They are immune to Ebola so no need for full PPE, and stigmatized in home communities so would probably love to re-make their image as helpers and heroes.	Anna Bernsteys	18:33, Oct 08, 2014
Gender Based Violence occurs even after survival from Ebola	Lynn Lawry	06:06, Oct 16, 2014
Retrofit Packaged Goods with Prevention Kits	Shane Zhao	16:47, Oct 26, 2014
Active or Passive Cooling Built into PPE Clothing or Worn Underneath	Hockey	23:38, Oct 07, 2014
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Introducing...the AEROTARDTM COMFORT-VENTILATED SAFETY BODYSUIT.	Denise Denise	15:48, Oct 21, 2014
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Approximately 20-30% of people who receive supportive care survive Ebola.	Anna Bernsteys	18:33, Oct 08, 2014
Women do not have control over their own bodies! Sperm and breast milk...	Lynn Lawry	06:06, Oct 16, 2014
Did you know...Ebola is not a death sentence! Many patients are not...	Rupa Raj	19:33, Nov 06, 2014



90% of everything is crap.

- Theodore Sturgeon

Where are my **inspirations**?



People are easily influenced by ideas they encounter

- **Fixation effects** [Jansson et al. 1991, Smith et al. 1993, Marsh et al. 1996, Kohn et al. 2011]
- **Creative in, creative out** [Marsh et al. 1996]
- **Diverse in, diverse out** [Nijstad et al. 2002]

Our research question

From a large pool of ideas,
how do we identify a set of ideas that
are both *creative* and *diverse*?

novel + appropriate

*ideas are substantially
different from each other*

- Numerical scales [Tanaka et al. 2011, Yu et al. 2011]
- Thumbs-up / Thumbs-down [Xu et al. 2012]
- Pairwise ranking [Salganik et al. 2012]

Our research question

From a large pool of ideas,
how do we identify a set of ideas that
are both *creative* and *diverse*?

ideas are substantially
different from each other

Crowd-created taxonomy
[Chilton et al. 2013]

Semantic labels/categories
[Andre´ et al. 2014, Chilton et al. 2014]

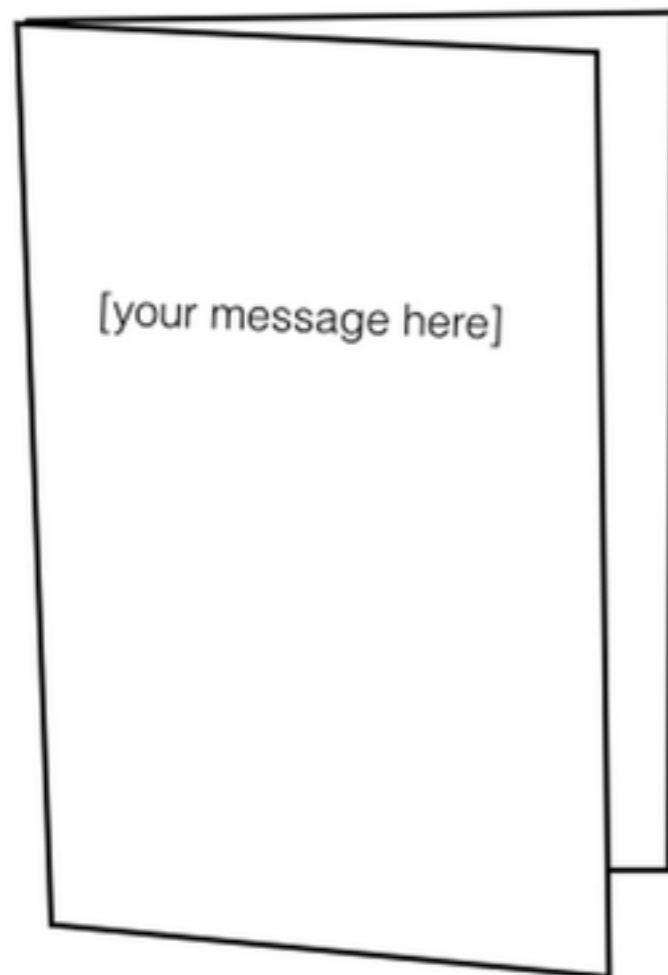
Batch processing

Our work

1. An efficient and scalable method, based on machine learning and crowdsourcing, that can identify diverse sets of ideas from a large pool
 - dynamic idea processing instead of batch processing
 - linear human effort
2. Empirical evaluation of the method demonstrating its effectiveness in inspiring diverse ideas

Challenge:

Come up with birthday messages for Mary, a firefighter who is about to turn 50.



Imagine the following scenario:

A greeting card company asks you to come up with personalized birthday messages for Mary, a firefighter who is turning 50. The chosen message will appear on a card like the one on the left. It might be accompanied by images chosen by the company.

An ideal birthday message conveys well wishes to the receiver. It can be funny or serious, specific or generic.

Half a century old today
Happy half century, Mary!

We were worried you wouldn't be home on time, so we set your kitchen on fire.
You're running out of time, better light a fire under that ass!

After 50 years your light is still burning strong

You're about two candles away from a fire hazard!
You're a bright candle in a dark world.

Happy Birthday!
Happy Birthday!

Time to Celebrate!

happy birthday you old flame

Thank you for being there for us.
You have been one of a kind. Happy Birthday!

1. Our method:

Generate an idea map

You are about 2 candles
away from a fire hazard.

“Have a very merry
birthday, Mary!”

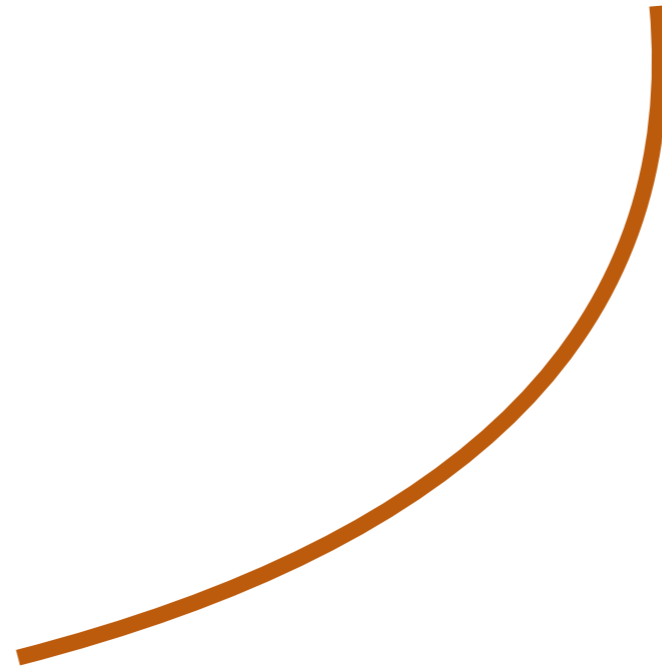
Very similar



“Happy birthday!”



Very different



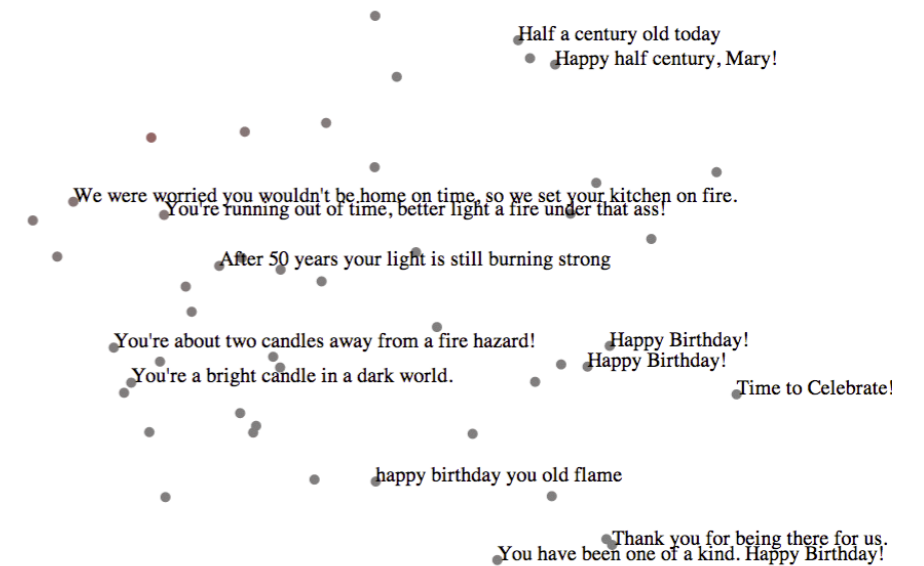
Evaluating all pairs requires $O(n^2)$ human judgements.

Approximate relationship between ideas

a is more similar to b than to c

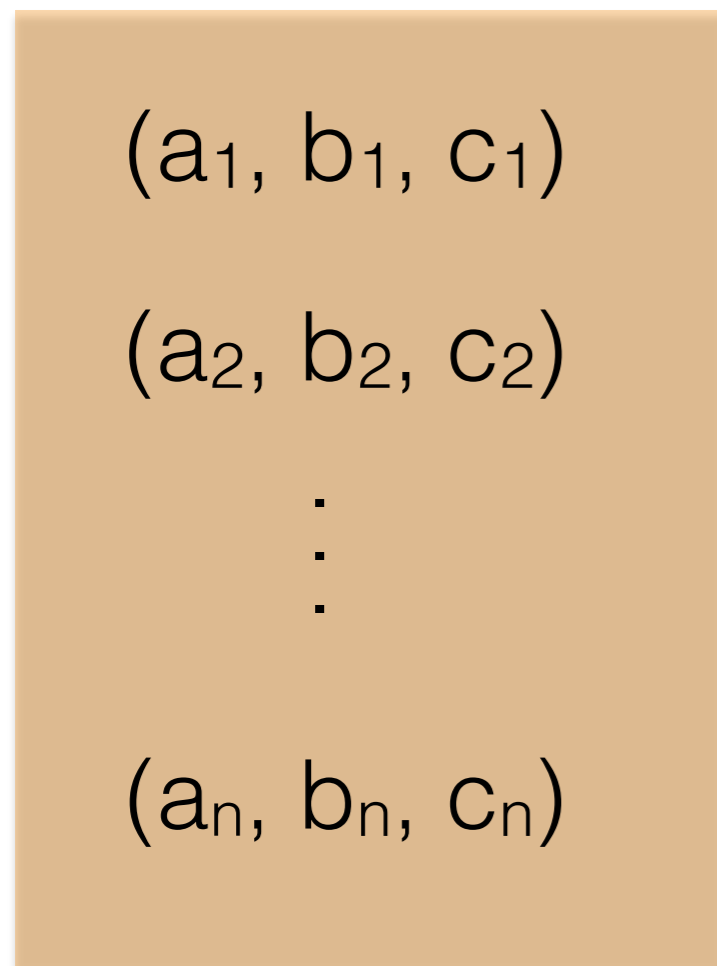
(a₁, b₁, c₁)
(a₂, b₂, c₂)
⋮
(a_n, b_n, c_n)

t-STE

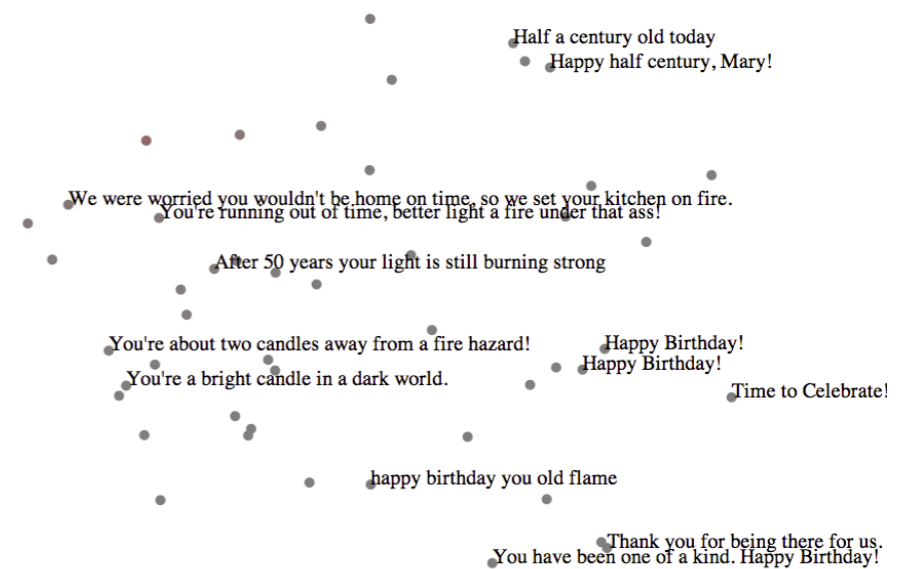


Adaptively selecting queries that give the most information

a is more similar to b than to c



t-STE



Adaptive crowd
kernel learning



Next best question: ask whether (a, b, c)?

Half century

Half a century old today

• Happy half century, Mary!

• We were worried you wouldn't be home on time, so we set your kitchen on fire.
• You're running out of time, better light a fire under that ass!

• After 50 years your light is still burning strong

• You're about two candles away from a fire hazard!

• You're a bright candle in a dark world.

Candles

Generic

• Happy Birthday!

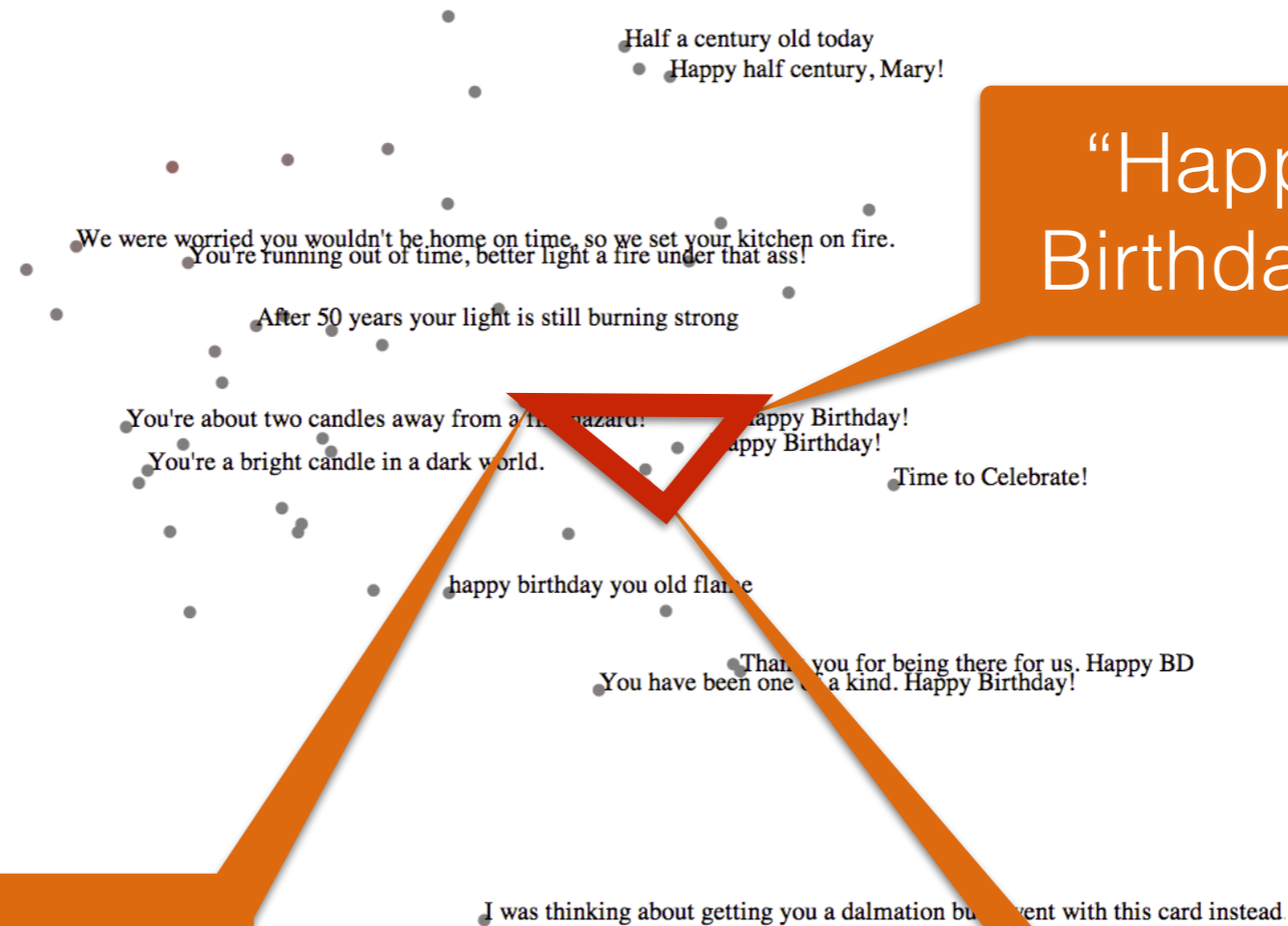
• Happy Birthday!

• Time to Celebrate!

• happy birthday you old flame

• Thank you for being there for us.
• You have been one of a kind. Happy Birthday!

Example of a set with low diversity

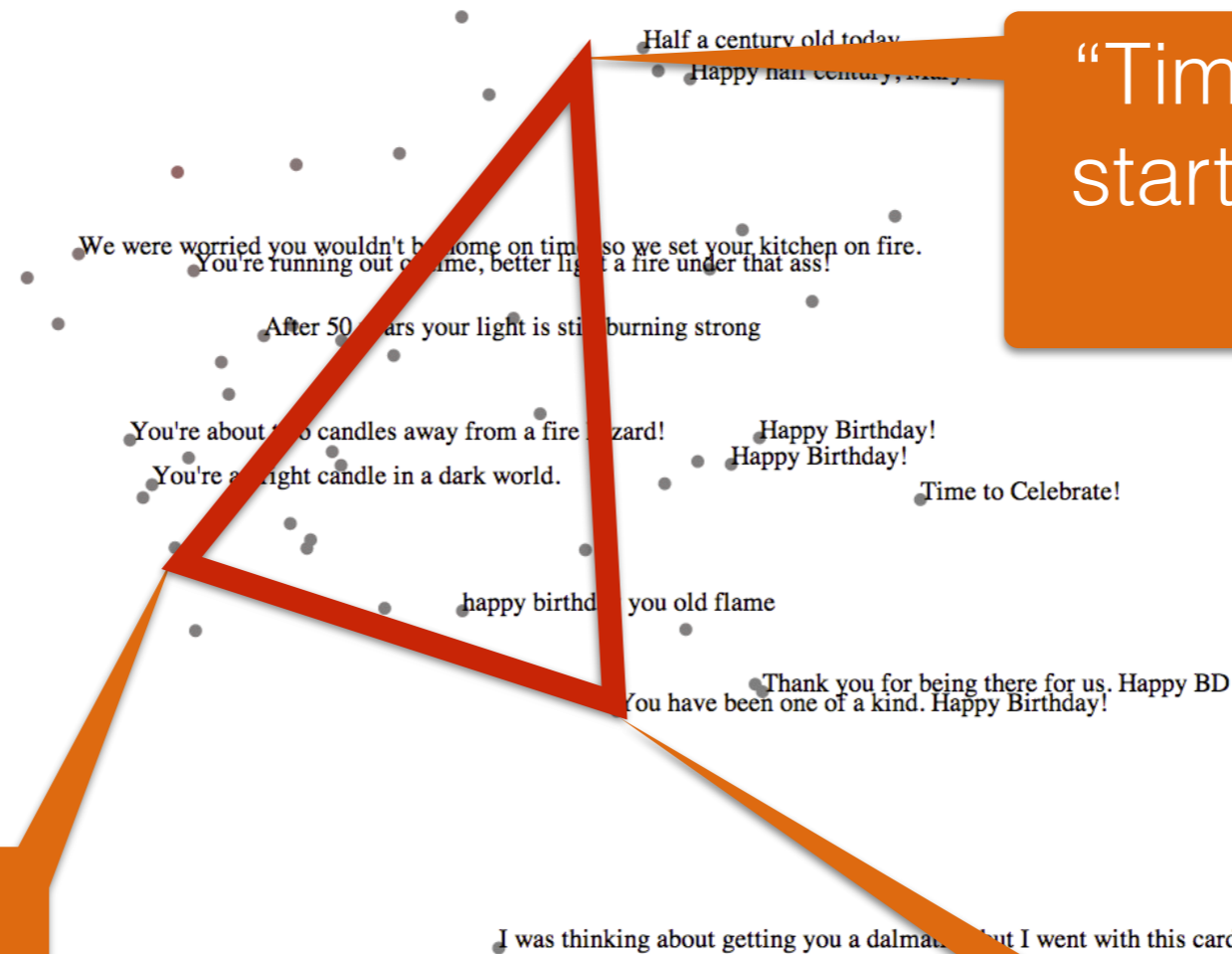


“Happy Birthday!”

“May the second 50 be as good as the first one!”

“Wishing you a happy birthday!”

Example of a set with high diversity



“Time for Mary to start rolling down the hill!”

“Have a fiery birthday bash!”

“You have been one of a kind. Happy Birthday!”

2. Empirical evaluation:

**Do diverse set of examples
sampled by our method
actually inspire diverse ideas?**

Main hypothesis

Automatically selected
diverse examples



Diverse set of
ideas

Experiment: procedure

Challenge:

Come up with birthday messages for Mary, a firefighter who is about to turn 50.



Imagine the following scenario:

A greeting card company asks you to come up with personalized birthday messages for Mary, a firefighter who is turning 50. The chosen message will appear on a card like the one on the left. It might be accompanied by images chosen by the company.

An ideal birthday message conveys well wishes to the receiver. It can be funny or serious, specific or generic.

Task:

In 4 minutes, try to come up with **as many birthday wishes as you can**. We will provide you with a timer to tell you how much time you have left.

Once you click "Start writing messages", you can type your ideas in the text box that appears below. To submit a message, click "Add a new message".

Task prompt

Hints:

To help you start, here are some ideas generated by other participants.

- I was thinking about getting you a dalmation but I went with this card instead. Happy Birthday
- Mary you could rescue me any day!
- Fifty years later, There's (still) Something About Mary.

Don't worry about making your ideas perfect. You can always throw bad ideas away.

Examples

03:45 min

Type a message here. Click "Add a new message" to add another.

Add a new message

Your messages:

1. HBD!

Workspace

Participant's ideas

Experiment: procedure

Challenge:

Come up with birthday messages for Mary, a firefighter who is about to turn 50.



Imagine the following scenario:

A greeting card company asks you to come up with personalized birthday messages for Mary, a firefighter who is turning 50. The chosen message will appear on a card like the one on the left. It might be accompanied by images chosen by the company.

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Once you click "Start writing messages", you can type your ideas in the text box that appears below. To submit a message, click "Add a new message".

Hints:

"The way to get good ideas is to get lots of ideas."

--Linus Pauling

Don't worry about making your ideas perfect. You can always throw bad ideas away.

03:45 min

Type a message here. Click "Add a new message" to add another.

Add a new message

Your messages:

1. HBD!

Experiment: design

2 X 2 between-subject design with a baseline

Diversity of examples (our method):

- Low diversity
- High diversity

Creativity of examples

Experiment: design

2 X 2 between-subject design with a baseline

Diversity of examples (our method):

- Low diversity
- High diversity

Creativity of examples

Baseline: No examples

Experiment: measure

Diversity of generated ideas:

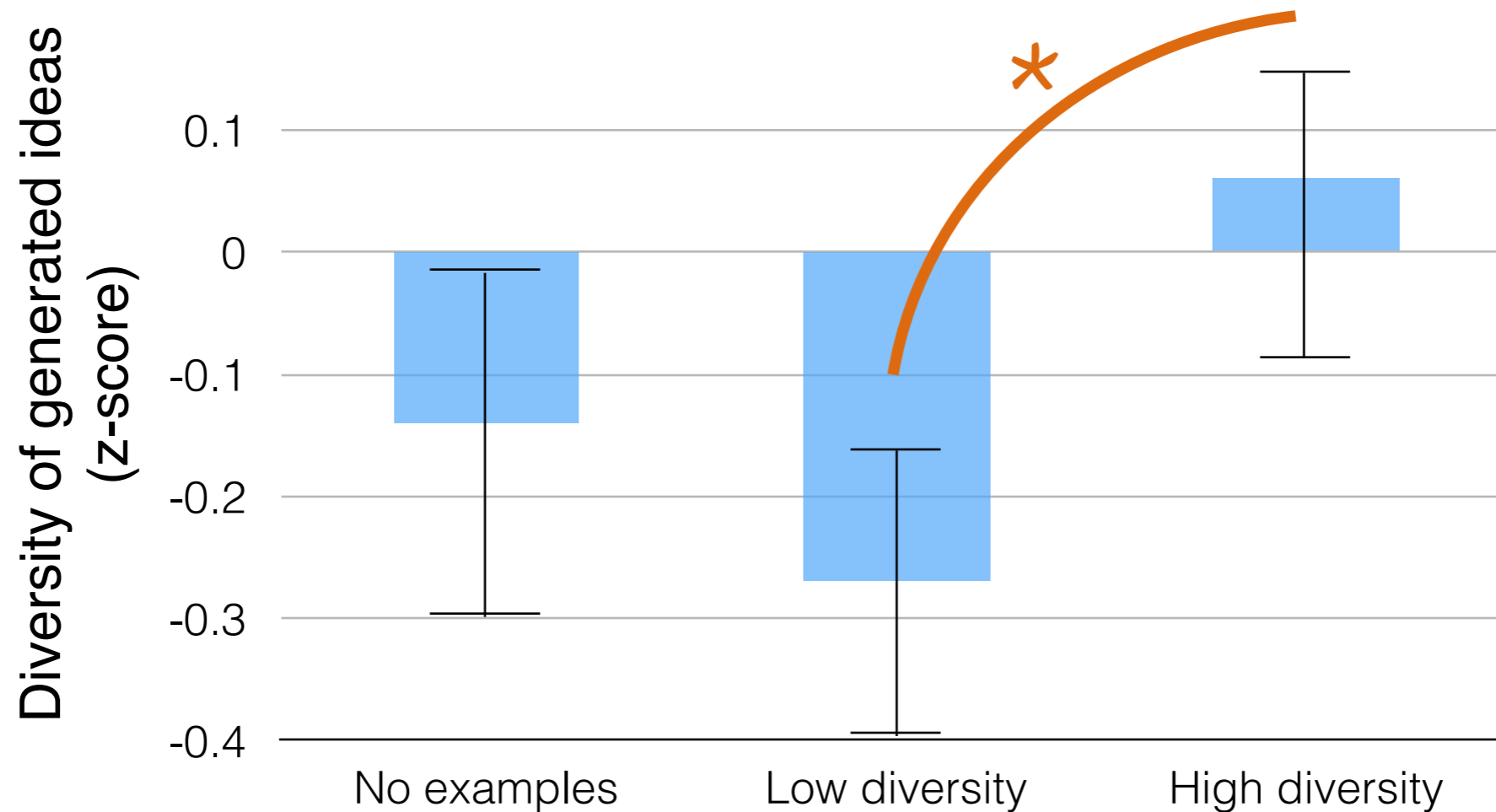
- Assessed by Amazon MTurk workers
- Rate similarity of pair of ideas on a scale of 1 (not at all similar) to 7 (very similar)

Experiment: Participants

127 participants recruited from Amazon MTurk
generated 723 ideas.

Result

People generate more diverse ideas from a diverse set of examples.



$$F(1,56)=2.26, p = 0.028$$

Results



Automatically selected
diverse examples



Diverse set of
ideas

**How did participants use
the given examples?**

Add a new spin on an example

“How many firefighters does it take to put out fifty candles?”



“Get ready to call the fire department, we are about to light the 50 candles!!”

Combine ideas from more than one examples

“We were worried you wouldn’t be home on time, so we set your kitchen on fire.”

“Remember, blow out the candles on your cake, don’t use the hydrant!”



“Mary! That’s a lot of candles! If the place catches on fire, at least we won’t have to call anyone!”

Surface borrowing

“Mary you could rescue me any day!”



“mary you could put out fires for me any day”

**Q: Did people just imitate
the examples given to
them?**

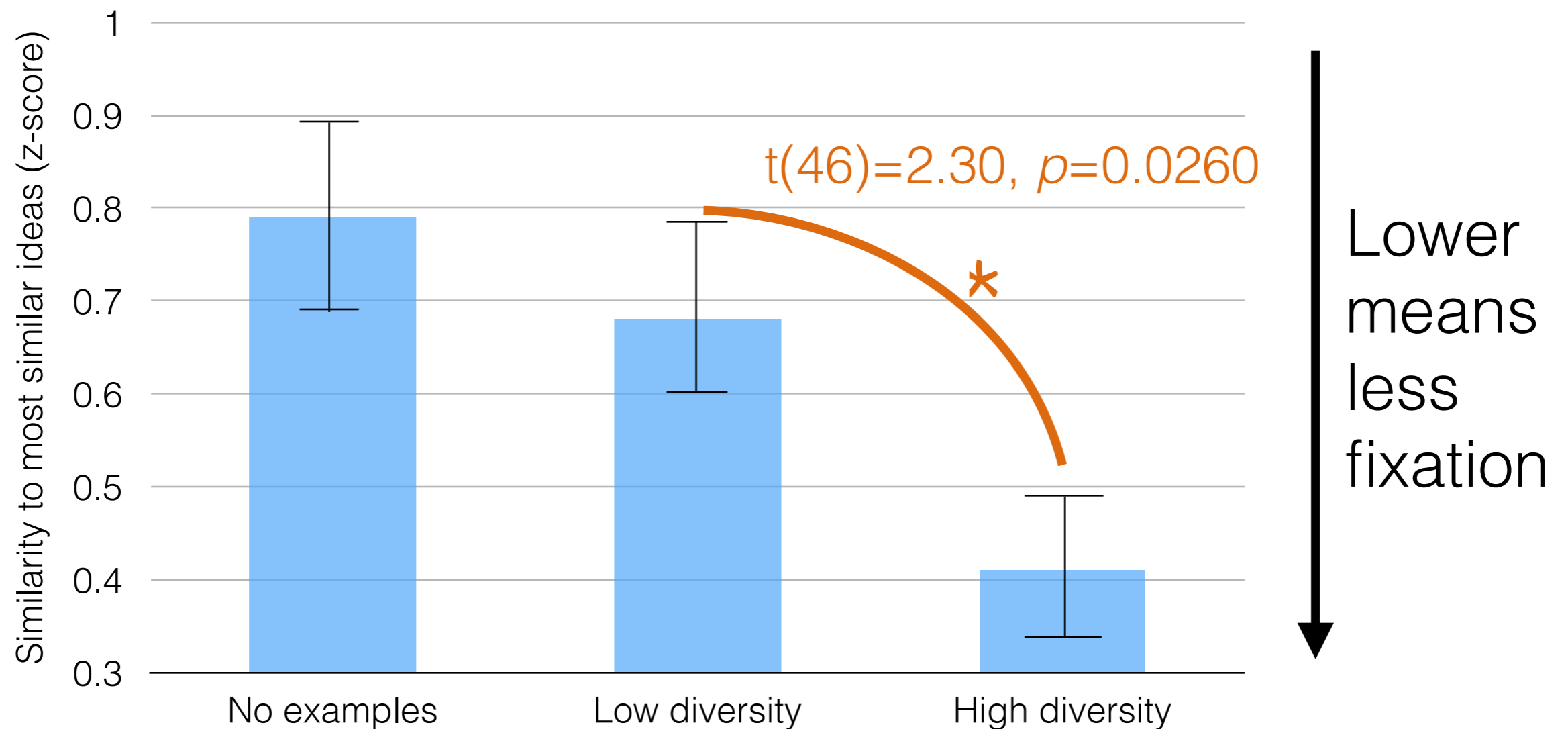
How fixated participants were to given examples?

For each generated idea, look at the example that is most similar.

In the baseline condition, measure self-fixation.

For each new ideas, look at the prior ideas that is most similar

Participants who saw examples with high diversity fixated less.



**Q: Did people just imitate
the examples given to
them?**

A: No

Toward future collective idea generation systems



Ventu >
Colander + serving bowl



Pivot Power >
Flexible surge protector



Nimbus >
Smart dashboard + clock

+ FREE
EVENTRAY
EventRay UI Kit - Free Download
by Multiple Owners >
Interaction Desig...
1488 10974

AI PSD SVG
+ FREE
The Ultimate Mobile Devices Pack - Free
by Multiple Owners >
Interaction Desig...
1500 5821

Miami. Free PSD
by HEZY TEAM
Interaction Desig...
683 2751

\$29.99
vented by Jaka Zien
item >
Citrus spritzer
~~33.99~~ \$1.00

\$99.99
Invented by Ryan Pendleton
Space Bar >
Monitor stand + 6-port USB hub
\$99.99
Invented by Michael Cavada

Delivery Template
by HEZY TEAM
Interaction Desig...
271 17395

MOBILE INTERACTION UX/UI DESIGN
by Ramotion Inc.
Interaction Desig...
237 3991

MTS Банк
by Multiple Owners >
Interaction Desig...
232 4609

Contributions

We developed a scalable approach that identifies diverse sets of ideas from a large pool.

We showed that this scalable approach can be used to nudge people to generate more diverse ideas.

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